



**Xsolla
Wallet**

List of All Fees for Xsolla Prepaid Mastercard®

Updated 2024.09.23

Fee	Amount	Details
Get Started: Application, Shipping & Replacement		
Card Application (i.e., card purchase fee)	\$0	There is no fee for card application.
Shipping & Handling	\$0	There is no fee for shipping and handling.
Replacement for lost, stolen or damaged physical card	\$10	There is a \$10 fee for replacement of lost, stolen or damaged physical cards.
Replacement of expired card	\$10	There is a \$10 fee for replacement of an expired physical card.
Monthly and Annual Usage		
Monthly fee	\$0	There is no monthly fee.
Annual fee	\$0	There is no annual fee.
Add Money		
Cash reload fee	\$0	Not applicable. Cash reload function not available via the prepaid card.
Spend money		
In Store /Phone Order /Mail Order Purchases	\$0	There is no fee for in store /phone order /mail order purchases. Fees may be applied by third party banks /financial institutions and/or merchants when using the card.
Online Purchases	\$0	There is no fees for online purchases. Fees may be applied by third party banks /financial institutions, and/or merchants when using the card.

Get Cash		
ATM withdrawal (in-network or out-of-network)	\$0	There is no fee for ATM withdrawal. Fees may be applied by third party banks /financial institutions when using the card, even if you do not complete a transaction.
Information		
Customer service (live agent)	\$0	There is no fee for calling customer service for card or account inquiries, including balance inquiries. Calls are toll free when originating from a US phone number within the United States. Charges may apply for calls originating outside of the United States or from a non-US phone number.
ATM balance inquiry (in-network or out-of-network)	\$0	Not applicable. Balance inquiry function not available via ATM. Fees may be applied by third party banks /financial institutions and/or ATM operators when using the card, even if you do not complete a transaction.
Using Your Card Outside the U.S.		
International transaction	\$0	There is no fee for international purchases. Currency conversion will take place when making a transaction in any currency other than USD. Fees may be applied by third party banks /financial institutions and/or merchants when using the card internationally, including foreign exchange fees.
International ATM withdrawal	\$0	There is no fee for international ATM withdrawal. Currency conversion will take place when making a transaction in any currency other than USD. Fees may be applied by third party banks /financial institutions and/or the ATM operator when using the card internationally, including foreign exchange or other fees, even if you do not complete a transaction.
International ATM balance inquiry	\$0	Not applicable. Balance inquiry function not available via ATM. Fees may be applied by third party banks /financial institutions and/or ATM operators when using the card internationally, even if you do not complete a transaction.
Other		

Inactivity	\$0	There are no inactivity charges.
Card PIN Change	\$0	There are no charges for card PIN change.

Register your card for FDIC insurance eligibility and other protections. Your funds will be held at or transferred to Community Federal Savings Bank (“CFSB”), an FDIC insured institution. Once there, your funds are insured up to \$250,000 by the FDIC in the event CFSB fails, if specific deposit insurance requirements are met and your card is registered. See <https://www.fdic.gov/deposit/deposits/prepaid.html> for details.

No overdraft/credit feature.

Contact Xsolla by calling +1 877-987-9233, by mail at 15260 Ventura Boulevard, Suite 2230, Sherman Oaks, California, 91403 USA, attention: Customer Support Service, or visit <https://www.xsolla.com/> or <http://help.xsolla.com>

For general information about prepaid accounts, visit <https://www.cfpb.gov/prepaid>. If you have a complaint about a prepaid account, call the Consumer Financial Protection Bureau at 1-855-411-2372 or visit <https://www.cfpb.gov/complaint>.